

Terms & Conditions of Hire

You are advised to read the following as in using our service you are agreeing to our terms & conditions.

Hire Charges

Hire includes a return dirty service.
Charges are for periods up to 72 hours.
For longer periods of hire please ask for details.

An additional 10% of total invoice will be required at time of payment to cover lost or damaged items. This will be refunded on return of all hired items once they have been counted & checked by us, the hirer.

Bookings & Cancellations

To ensure availability you are advised to book your hire items as early as possible.
If you need to amend your order please advise us as early as possible to ensure we are able to meet your request.

Cancellation Charges are as follows.

Goods Delivered or Collected will be charged in full irrespective of non use.
Cancellation of order within 3 days of hire date will be charged the full hire charge.
Cancellation of order from 3 days to 14 days of the hire date will be charged 75% of the full hire charge.
Cancellation of order from 14 to 30 days of hire will be charged 50% of the full hire charge.
Confirmed bookings cancelled prior to 30 days will be charged 25% of the full hire charge.

Lost & Damaged Goods

Any items lost or damaged will be charged at the full replacement cost.
All lost or damaged containers will be charged at the full replacement cost.
On return of items to the hirer our count at our premises as to quality & quantity is final.
You are also responsible to ensure adequate insurance cover for hired items during the hire period.
We the hirer, will not be responsible for injury caused to any persons or damage to property by any items whilst hired to you the customer.

Do not - attempt to repair any electrical items that fail. Contact us immediately.

Delivery & Collection

We will deliver & collect — but a charge will be made.
You are welcome to collect & return if you wish to avoid delivery charges.

Dates & times for both will be agreed at the time of booking.

Any deficiencies or damages in transit must be reported to the hirer within 24 hrs of delivery.
The items hired are the responsibility of you the customer from the time of collection/delivery until they are returned & checked at our premises.
Items for return must be available for collection by the agreed date & time & packed/stacked in the appropriate containers as provided on delivery/collection.

Payment

Payment shall be made in full at the time of Delivery/Collection of the hired items.
Payment can be made in cash or by a cheque covered by a valid guarantee card and made payable to. "Wash'd Up Crocks".
A reminder that an additional 10% of total invoice will be required at time of payment to cover lost or damaged items. This will be refunded on return of all hired items once they have been counted & checked by us, the hirer.